



QUALITY POLICY

WEARX is committed to delivering engineering design solutions, supply, installation and condition monitoring of transfer chutes and wear protection systems to a standard that meets or exceeds the requirements and expectations of our customers and all applicable statutory and regulatory requirements.

OBJECTIVES

Punctual delivery of defect-free products to order specifications.

Continued improvement, engagement and certification of the Quality Management System to AS/NZS ISO 9001.

Understanding our customers and providing them with the highest quality of service on every engagement. Working in partnership to understand their goals and identifying opportunities for improvement and innovation through reporting, analysis and planning.

Utilising our experience and existing knowledge to provide best practice to our customers.

To have a highly skilled and motivated workforce by attracting competent people, encouraging training and development and creating an environment where our teams excel.

Our Commitment to quality is measured through:

- Internal audit program
- Improvement process
- Staff performance review and Skills Gap Analysis
- Compliance with quality documentation, i.e. Inspection & Test Plans (ITP's)
- On time delivery reporting and analysis
- Rework costs



It is the responsibility of all employees to:

- Engage in the use and improvement of the Quality Management System
- Ensure suitability of their skills and competencies to perform job role
- Uphold WEARX customer service standard on every engagement
- Identify and record opportunities for improvement and non-conformance

Chief Executive Officer

Gary Newman

XPRESS **X**PERIENCE **X**CELLENCE

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